



Utilities Strategic Plan

Electricity | Water | Gas | Wastewater | Fiber Optics

Mission:

The City of Palo Alto Utilities (CPAU) mission is to provide safe, reliable, environmentally sustainable and cost effective services.

Strategic Direction

At CPAU, our people empower tomorrow's ambitions while caring for today's needs! We make this possible with our outstanding professional workforce, leading through collaboration and optimizing resources to ensure a sustainable and resilient Palo Alto.



CITY OF PALO ALTO VALUES



INTEGRITY



INNOVATION



QUALITY



COURTESY



EFFICIENCY

CPAU SUPPORTS A CULTURE OF:



RELIABILITY



SAFETY



TEAMWORK



TRUST



ACCOUNTABILITY