

Know What to Do During a Storm



STAY INFORMED

The City uses an emergency alert system. Only one-third of residents are signed up. Sign up for emergency alerts at AlertSCC.com. The City also shares emergency information through social media, connect with us at www.cityofpaloalto.org/connect.



GAIN STORM UPDATES + EVACUATION STAGES

Keep track of storm updates, access resources, and find details on the City's Flooding Evacuation Stages at www.cityofpaloalto.org/StormUpdate



CLEAR STORM DRAINS IF THEY'RE BACKED UP

If you have a storm drain inlet near your home in the street, consider using a rake and clearing any debris (leaves, tree branches, etc.) that may have accumulated over the grate.



TRACK CREEK WATER LEVELS

Monitor creek water levels for San Francisquito Creek & W. Bayshore Road, plus the City recently added a creek monitor camera at the Pope Chaucer Bridge. View both at www.cityofpaloalto.org/CreekMonitor

Only Call 9-1-1 in an Emergency.
Report community impacts at the phone numbers below.

IMPORTANT PHONE NUMBERS



For blocked storm drains, sink holes, landslides, levee damage, and fallen trees, call Palo Alto Public Works at **(650) 496-6974** on weekdays from 7 a.m. – 4 p.m. and **(650) 329-2413** after hours.

For gas leaks and sewer spills, call Palo Alto Utilities Water, Gas, Wastewater Operations at **(650) 329-2579**.

For power outages and electrical problems, call Palo Alto Utilities Electric Operations at **(650) 496-6914**.

