

CALL BEFORE YOU DIG!

THERE'S MORE THAN JUST DIRT BELOW YOUR YARD.

Underground utility pipelines can be located anywhere, including under streets, sidewalks and private property—sometimes just inches below the surface. Hitting one of these pipelines while digging, planting or other excavating can cause serious injury, property damage and loss of utility service.

NUMBERS YOU SHOULD KNOW BEFORE YOU DIG:

811

Call **Underground Service Alert (USA)** at **811**. To submit a single ticket for an individual address, visit **811express.com**.

48

You must call at least **48 hours** before you start your project.

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This is a free service. It is your responsibility to contact USA before digging begins. Failure to contact USA can result in liability for any damage or loss of property.

Dig with care! In the event that a utility service, may it be the following— a **GAS LINE**, a **WATER LINE**, or an **ELECTRIC LINE**, —is disturbed or damaged, call the City of Palo Alto Utilities 24/7 Dispatch at (650) 329-2579, or 911 if there is an immediate threat to life or safety. The City will dispatch crews to fix the damaged services and make the area safe.



CITY OF
PALO ALTO
UTILITIES

Individuals with disabilities who require accommodations to access City facilities, services or programs, or who would like information on the City's compliance with the Americans with Disabilities Act (ADA) of 1990, may contact the City's ADA Coordinator at (650) 329-2368 (voice) or email ada@cityofpaloalto.org
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