HOW TO READ YOUR Utility Bill

The first page of your bill contains a brief overview of the following:

ACCOUNT SUMMARY

Includes your utility account number, mailing address, due date and total charges. This may also be used as a payment stub for mailed checks.

CITY OF PALO ALTO UTILITIES

Account No.: XXXXXXXX
Due Date: Jun-01-2020
Amount Due: $103.43

DO NOT PAY
(Bank Drafted)

Amount Enclosed $.

FIRST LAST
PO BOX 2500
PALO ALTO CA 94301

City of Palo Alto Utilities
P.O. Box 7026
San Francisco, CA 94120-7026

XXXXXXXX0000103432

BILLING SUMMARY

Includes customer name and service address, utility account number, service dates for current charges, date the meter(s) were read, date the statement is printed, and an itemized list of active services and charges including tax.

CITY OF PALO ALTO UTILITIES

Customer name: FIRST LAST
Service address: 250 HAMILTON AVE PALO ALTO CA 94301
Due date: Jun-01-2020
For billing information, call: 650.329.2161

Account Number	Service Period	Service Days	Meter Read Date	Approx. Next Read Date	Statement Print Date
XXXXXXXX	04/04/2020- 05/07/2020	34	05/07/2020	06/05/2020	May-08-2020

Billing Summary

PREVIOUS BALANCE		$75.51	
PAYMENT(S) - THANK YOU		75.51	
BALANCE FORWARD			**$0.00**
CURRENT CHARGES	**UNITS**	**AMOUNT**	
ELECTRICITY	89 KWH	12.27	
GAS	32.50 THERMS	46.83	
SEWER		41.37	
UTILITY USERS TAX		2.96	
TOTAL CURRENT CHARGES			103.43
TOTAL AMOUNT DUE			$103.43

DO NOT PAY -- account is being drafted for the amount owed.
Your Bank will be debited approximately 5 days prior to the due date.
* Reminder to all customers: Accounts paid late will be subject to penalty charges.

The second page of your bill features a detailed breakdown about the bill, including recorded meter readings, commodity and distribution charges for active services, and a summarized monthly view of usage for metered services.

BILLING DETAILS FOR CURRENT PERIOD

Meter reading information, breakdown of services and charges including a summarized two-year comparison graph of usage.

METERED SERVICES
Includes Electric, Gas and Water. Metered services are charged based on consumer usage during the billing period.

METER READS
The differential reading from the prior billing period to the current billing period determines the monthly charges.

This is the amount of usage by units during this billing period.

FLAT RATE SERVICES
Includes Sewer (Wastewater), Refuse and Storm Drain. These services are not measured by consumption but charged by the billing period regardless of usage.

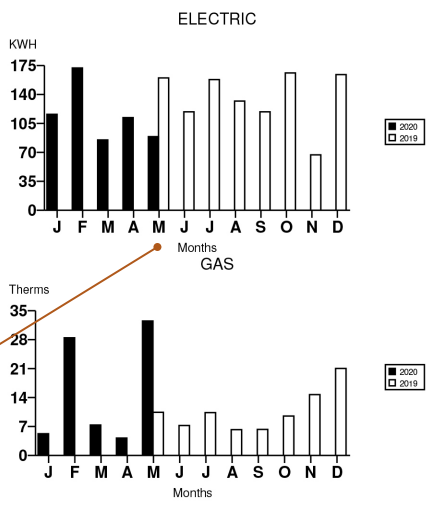
Billing Details for Current Period

Meter Reading Information (A = Actual Read E = Estimate Read)						
Service	Meter Number	Meter Reads Current - Prior	Reading Difference	Meter Multiplier	Therm Factor	Units
ELECTRIC	XXXXX	738A - 649E	89	1		89 KWH
GAS	XXXX	2089A - 2082E	7	1.014	1.034	7.339 THM
GAS	XXXXX	2082E - 2058E	24	1.014	1.034	25.164 THM

ELECTRIC	
E1 COMMODITY	7.42
E1 DISTRIBUTION	4.42
E1 PUBLIC BENEFITS	0.40
STATE ENERGY SURCHARGE	0.03

GAS	
CARBON OFFSET CHARGE	1.30
G1 COMMODITY CHARGE SUMMER	6.86
G1 DISTRIBUTION SUMMER	21.03
GAS CAP AND TRADE COMPLIANCE	1.07
MONTHLY SERVICE CHARGE	13.35
TRANSPORTATION CHARGE	3.22

SEWER	
S1 WASTEWATER	41.37



The bar graph(s) show a simple comparison of the current billing period compared to a similar period last year.

CITY OF PALO ALTO UTILITIES

Individuals with disabilities who require accommodations to access City facilities, services or programs, or who would like information on the City's compliance with the Americans with Disabilities Act (ADA) of 1990, may contact the City's ADA Coordinator at (650) 329-2368 (voice) or email ada@cityofpaloalto.org

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