

## **June 2024 Utility and Community Announcements**

**Attention Seniors!** In accordance with the court-approved settlement in Green v. City of Palo Alto, utility customers who received gas service from the City of Palo Alto Utilities between September 23, 2015 through June 30, 2022 will receive a credit on their utility bill in three annual installments through 2026. The first credits appeared on customers' utility bills on March 12-13, 2024. Refund amounts will vary, as they are based on each customer's gas usage during the relevant time period. Active customers who are 65 years of age or older or in ill health can request a check for their remaining two installments (March 2025 and March 2026) from the class action administrator by completing a check request form, available at: <https://tinyurl.com/senior-check-request-form>

**Rate Changes Effective July 1, 2024** - The City of Palo Alto Utilities (CPAU) works hard to keep rates low. However, rate increases are necessary this year to continue to provide safe and reliable utilities for all Palo Altans. Under this year's proposal, rates would rise for electric, gas, wastewater, water, and storm drain services. Rates will remain unchanged for refuse service. Learn about your utility rates at [cityofpaloalto.org/ratesoverview](http://cityofpaloalto.org/ratesoverview). For more information on CPAU and community assistance programs, call Utilities Customer Service at (650) 329-2161 or visit [cityofpaloalto.org/utilitiescustomerservice](http://cityofpaloalto.org/utilitiescustomerservice).

**Greasy, Grimy, Goopy and Wet Paper is GOOD for your GREEN CART.** Any paper that comes in contact with dirt, grime, liquid, or greasy and goopy food is compostable. Place it in your green compost cart. That also includes any paper that has gotten wet from hand washing, cleaning up spills, or holding liquids, such as coffee, tea, or milk. "Soiled papers" like these are not recyclable. For more information, visit [cityofpaloalto.org/soiledpaper](http://cityofpaloalto.org/soiledpaper) or call (650) 496-5910.

**Palo Alto's Public Smoking Ordinance helps keep our waterways clean.** Cigarette butts are a top source of litter in our creeks and streets and seep toxic chemicals into waterways. To learn more or request a no smoking sign for your business, visit [cityofpaloalto.org/smokingordinance](http://cityofpaloalto.org/smokingordinance).