

Palo Alto Utilities

Who to Contact



For all your utility needs, just call, email or visit us in person at 250 Hamilton Avenue.
We're here to help!

UTILITIES SERVICE DISRUPTIONS & EMERGENCIES

cityofpaloalto.org/outages

Electric Downed Lines, Outages: [\(650\) 496-6914](tel:6504966914)

Water-Gas-Wastewater Leaks, Pipe Breaks, Hydrants, Sewer Problems: [\(650\) 329-2579](tel:6503292579)

Street Lights & Traffic Signals: [\(650\) 496-6916](tel:6504966916)

CUSTOMER SERVICE

cityofpaloalto.org/utilitiescustomerservice

Billing & General Questions, Credit & Collections, Start & Stop Service: [\(650\) 329-2161](tel:6503292161)

RECYCLING, COMPOST, WASTE SERVICES

GreenWaste Palo Alto: [\(650\) 493-4894](tel:6504934894)

Zero Waste Palo Alto: [\(650\) 496-5910](tel:6504965910)

Household Hazardous Waste: [\(650\) 496-5910](tel:6504965910)

greenwasteofpaloalto.com

cityofpaloalto.org/zerowaste

cityofpaloalto.org/hazwaste

CALL BEFORE YOU DIG: [811](tel:811) or [1 \(800\) 642-2444](tel:18006422444) or USANorth811.org

RESIDENTIAL & BUSINESS PROGRAMS

cityofpaloalto.org/waystosave

Energy & Water Efficiency, Electrification, Electric Vehicles, Workshops: [\(650\) 329-2241](tel:6503292241)

Energy Advisor Service - Home Efficiency Genie: [\(650\) 713-3411](tel:6507133411)

STORMWATER MANAGEMENT

cityofpaloalto.org/stormwater

Watershed Protection: [\(650\) 329-2122](tel:6503292122)

Storm Drains: [\(650\) 329-2413](tel:6503292413) to report hazardous material spills or illegal dumping

PaloAlto311: Available on the app store or online



CITY OF
PALO ALTO
UTILITIES

Contact UtilitiesCommunications@cityofpaloalto.org to request a free magnet with this information & more.