

May 2024 Utilities and Community Announcements

Rate Changes Effective July 1, 2024 - The City of Palo Alto Utilities (CPAU) works hard to keep rates low. However, rate increases are necessary this year to continue to provide safe and reliable utilities for all Palo Altans. Under this year's proposal, rates would rise for electric, gas, wastewater, water, and storm drain services. Rates will remain unchanged for refuse service. Learn about your utility rates at cityofpaloalto.org/ratesoverview. For more information on CPAU and community assistance programs, call Utilities Customer Service at (650) 329-2161 or visit cityofpaloalto.org/utilitiescustomerservice.

Summer events are coming soon! Connect with community at the Twilight Concert Series, Magical Series, and Summer Hot Dog theatre productions. Or, learn something new at a workshop: Composting, Electric Vehicles, Financial Health, and more. Check out the City's events calendar at cityofpaloalto.org/calendar.

The Council is tentatively scheduled to narrow rail grade separation alternatives at Charleston Rd. and Meadow, plus Seale Ave. as the preferred crossing for bicycles and pedestrians, advancing recommendations to the preliminary engineering and environmental documentation phase in June 2024. Join the conversation and provide your input at cityofpaloalto.org/RailNews.

Need to drain your pool, spa or fountain? Always drain to your sanitary sewer cleanout. Draining water from these sources to storm drain systems is prohibited and can pollute creeks with copper, chlorine, sediments and other contaminants. Learn more at cleanbay.org.

Reduce single-use plastics... for good! The City adopted a Disposable Foodware Ordinance, that means food service establishments such as restaurants and cafés are no longer allowed to offer single-use plastic utensils, produce bags and stir sticks. While dining out or ordering in, make sure you are receiving compostable foodware items instead. Better yet, bring your own reusable items to stop the waste! For more information on these requirements, visit cityofpaloalto.org/foodware or call (650) 496-5910.