

February 2024 Utilities and Community Announcements

New Year, New Meter! The City of Palo Alto Utilities (CPAU) is employing Advanced Metering Infrastructure (AMI) in residential areas. AMI allows CPAU to provide near real-time utility usage data & enhance billing efficiency. You may see our contractor, Utility Partners of America (UPA), in your neighborhood installing meters, and UPA may contact you if needed to schedule the work. Learn more at cityofpaloalto.org/AMI.

Want to better understand your water use? With WaterSmart, you can review your monthly water usage, see where you use the most water, and get rebate recommendations and efficiency tips customized to your water usage patterns. Visit cityofpaloalto.org/watersmart to get started.

Street sweeping service changes from weekly to every other week. To learn more about street sweeping, service change dates, and to determine your street sweeping day, visit cityofpaloalto.org/streetsweeping or call (650) 496-6974.

Talk to your vet about using oral medications to control fleas and ticks on your pets instead of collars or topical meds. Topical treatments get on hands and furniture and into the San Francisco Bay when washing your pet and bedding. Visit baywise.org for more info.

Save the date for Palo Alto Earth Day 2024! Join City staff, community organizations, neighbors, and friends for a celebration of the earth and day of climate action Sunday, April 21 from 1 - 4 p.m. at Rinconada Library. Save to your calendar at cityofpaloalto.org/EarthDay2024.

Save up to \$7,100 when you switch to a heat pump water heater. If you opt for on-bill financing, which is a zero-interest finance program, pay \$20/month for five years. Call (650) 713-3411 or visit cityofpaloalto.org/Switch.