

December 2024 Utility & Community Announcements

The City's Rental Registry Program launched October 1, 2024. Owners of Palo Alto properties with three or more residential rental units must register these units by January 15, 2025. For details and to register, visit cityofpaloalto.org/RentalRegistry.

Add space to your life by subtracting waste from it. Zero Waste isn't just a concept, it's a way of living. Find useful Zero Waste Living practices that add up overtime to make a big difference at cityofpaloalto.org/ZWLiving or call (650) 496-5910.

Prepare for winter storms! Visit cityofpaloalto.org/Storms to monitor storm and creek activity, report storm problems, find free sandbag locations and other helpful resources. Visit cityofpaloalto.org/CreekMonitor to monitor real-time Palo Alto creek level information and sign up at sfcjpa.org/FloodWarning for automatic flood and storm notifications.

Save big for a limited time! Install a Heat Pump HVAC System: take the next step towards a sustainable future by installing a Heat Pump heating and cooling system with new limited-time income-qualified savings of up to \$8,000 from the State. Learn more at cityofpaloalto.org/StateHVACRebate.

Connecting with our customers: As we approach the end of the year, please take a moment to update your account details to ensure we can stay in touch, especially during power outages. Opt for paperless billing to save time, reduce waste, and receive notifications directly to your inbox. Visit cityofpaloalto.org/mycpau or call (650) 329-2161 to update your contact information and make the switch to digital billing today!