



# Tools to Prepare for an Emergency

## BE PREPARED

- Make a Plan
- Identify an Evacuation Route
- Build an Emergency Kit
- Document and Insure Property
- Learn more at [www.cityofpaloalto.org/BePrepared](http://www.cityofpaloalto.org/BePrepared)

## HELP YOUR NEIGHBORS & VOLUNTEER IN AN EMERGENCY

Please be a good neighbor and offer assistance to your neighbors if you're able. If you're interested in volunteering to provide support during emergencies, consider becoming an Emergency Services Volunteer. Visit [www.cityofpaloalto.org/EmergencyVolunteers](http://www.cityofpaloalto.org/EmergencyVolunteers).

## STAY INFORMED

- Receive Emergency Alerts, Sign Up at [AlertSCC.org](http://AlertSCC.org)
- Sign Up for Police Department Alerts by Texting Your Zip Code to **888777**
- Follow the City on Nextdoor, Twitter, and Other Social Media Channels: [www.cityofpaloalto.org/Connect](http://www.cityofpaloalto.org/Connect)
- Should evacuations due to storm emergencies/flooding become necessary, the City offers evacuation resources online [www.cityofpaloalto.org/FloodAlert](http://www.cityofpaloalto.org/FloodAlert)

## BE STORM READY

- [www.cityofpaloalto.org/Storms](http://www.cityofpaloalto.org/Storms)
- [www.cityofpaloalto.org/StormFAQs](http://www.cityofpaloalto.org/StormFAQs)
- [www.cityofpaloalto.org/CreekMonitor](http://www.cityofpaloalto.org/CreekMonitor)
- [www.cityofpaloalto.org/OutageMap](http://www.cityofpaloalto.org/OutageMap)

## IMPORTANT PHONE NUMBERS & WEBSITE RESOURCES

- **Do not call 9-1-1 unless it's an emergency**
- **Power Outage & Electrical Problems:** Palo Alto Electric Operations (650) 496-6914
- **Gas/Water Leaks and Sewer Spills:** Palo Alto Utilities Dispatch (650) 329-2579
- **Blocked Storm Drains and Mudslides:** Palo Alto Public Works (650) 496-6974 (weekdays 7am to 4pm) & (650) 329-2413 (after hours)
- **Report Road and Other Conditions to PaloAlto311 at [www.cityofpaloalto.org/311](http://www.cityofpaloalto.org/311)**
- **Fallen Trees:** Palo Alto Public Works (650) 496-5953 (weekdays 7am to 4pm) & (650) 329-2413 (after hours)



[www.CityofPaloAlto.org/StayInformed](http://www.CityofPaloAlto.org/StayInformed)