

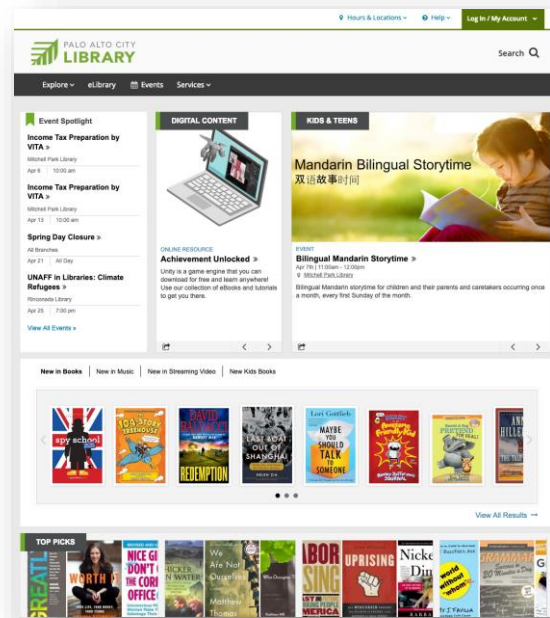


Technology in Palo Alto City Library

An Update for Library Advisory Commission

April, 2019

2017-18 Round Up



Accomplishments

- BiblioCommons + Content Strategy



- 3D Printing
- 3D Design Coaching
- Robot



Results

- Productivity Gains
- Leveraging librarian strengths via technology
- Improved user experience

- Identified a new model
- Volunteer-based tech services
- Demonstrated public interest



Takeaway:

New value-added services
possible

Meet where communities needs are

EDGE Assessment Analysis

- eResource sessions
- Creative software
- Staff technology training
- Privacy
- Community Technology Assessment (Tech Survey)



Meet where communities needs are

Tech Survey

- Digital creation hardware/software services
- Adult customers want continued help with eLibrary resources
- Customers want **“Change Literacy”** programming



Change Literacy



Access to new technologies
(VR, 3D Printing, Robotics, etc.)



Technology discussions & lectures



Technology skill-building
(Coding, Creative Software, Digital Media Equipment,
etc.)

A New Model



Grant
Funded
Tech



Experimenting



New
Services/
Programs

A New Model – A Case Study

2018 PLP Innovation Grant

Experiments

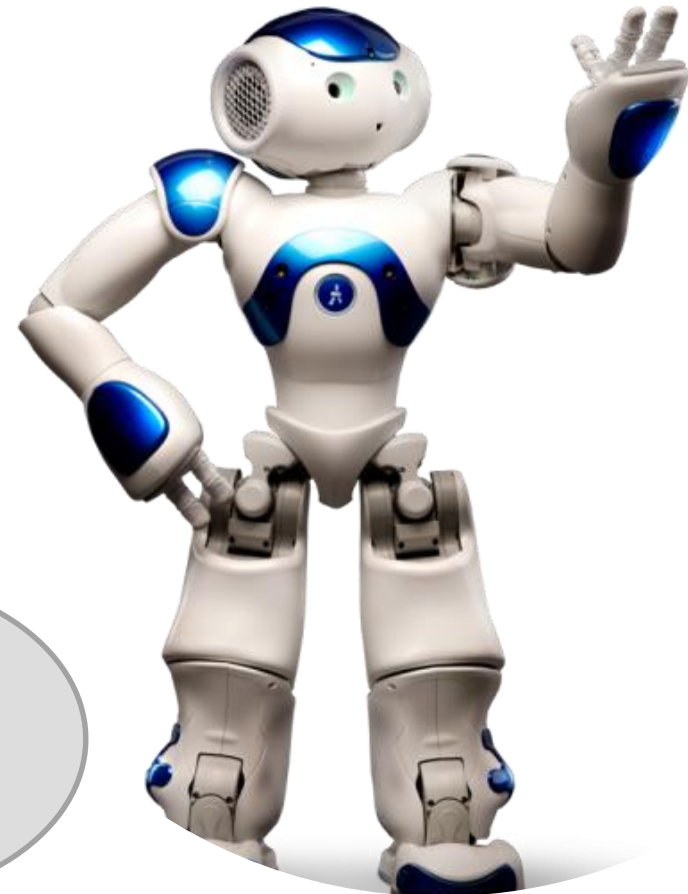
- Story Time
- Events
- Community Conversations

New Programs & Impacts

- Robo Dojo
- Sunday Robot Show
- Inquiries at the desk
- Request for a Robot Club
- National partnerships & notoriety

“Is the robot coming out today?”

“Can we start a Robot Club?”



Future Plans

VR Hackfest & Exhibit

AI Programing

Partnerships

- Microsoft Store
- PAUSD
- Protocol Labs

