

CITY OF PALO ALTO

ANIMAL CONTROL

Disaster Preparedness Guide

Key Contacts:

Palo Alto Animal Shelter:

(Operated by Pets In Need.
Serving the communities of Palo Alto, Los Altos, & Los Altos Hills)

3281 E. Bayshore Rd.
Palo Alto, CA 94303

650-496-5971

(In the instance a satellite animal shelter has been deployed, contact Palo Alto Police Dispatch or The Red Cross for locations)

Palo Alto Police & Animal Control:

650-329-2413

Los Altos Police:

650-947-2770

Los Altos Hills Sheriff:

408-299-2311

American Red Cross SV:

877-727-6771



This will serve as a guide to prepare for your pets during a disaster or an emergency situation. You should become familiar with the local emergency response procedures for your local animal shelter, veterinarians, police/fire, and your neighbors. Keep in mind; you may need to provide for your family and animals for a minimum of 3-7 days even in the best of situations.

Prepare a personal disaster plan before it happens; discuss with your neighbors, family, & friends, and then test the plan. Identify potential sites to move your family and animals, if necessary, and plan on how you would get there. If at all possible, identify a neighbor that is familiar with your pets that could assist in their care if you were not at home or unable to return to your home.

Your "Emergency Kit" (best to keep in a waterproof container):

Food & Water: Store at least a 2 week supply of canned and/or dry pet food (remember to monitor dated shelf-life) and drinking water and rotate as necessary.

Pet Supplies: Keep collars/leashes, carriers accessible.

- Two bowls per animal (unbreakable)
- Manual can opener, metal spoon
- Blanket/soft bedding
- Carrier/crate(s) – plus a cover or tarp for weather protection
- Plastic bags for feces disposal/clean up – Newspapers
- Litter box and small bag of cat litter
- Favorite toy
- Battery operated fan

Documents/Medical (per animal keep in a zip lock plastic bag)

- Rabies vaccination certificate & other vaccination records
- Copy of dog license certificate; Microchip number
- Color photo taken within the last year
- Name, address, phone number of veterinarian
- Two week supply of any medications, labeled

*If you have made a pre-designated person to care for your pet, have their contact information readily available and a signed release authorization.

Large Animals:

If you have large animals such as horses, cattle, sheep, goats or pigs on your property, be sure to prepare before a disaster.

- Ensure all animals have some form of identification.
- Evacuate animals whenever possible. Map out primary and secondary routes in advance.
- Make available vehicles and trailers needed for transporting and supporting each type of animal. Also make available experienced handlers and drivers. **Note:** It is best to allow animals a chance to become accustomed to vehicular travel so they are less frightened and easier to move.
- Ensure destinations have food, water, veterinary care and handling equipment.
- If evacuation is not possible, animal owners must decide whether to move large animals to shelter or turn them outside



Learn More!

If you would like more information on disaster planning for you and your pets, go to these websites before the disaster hits.

CityofPaloAlto.org/AnimalControl

CityofPaloAlto.org/OES

PetsInNeed.org

LosAltosHills.ca.gov/saftey-resources

Redcross.org/local/ca/san-jose

Ready.gov

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