

Early Summer Camp Registration 2010!

Frequently Asked Questions—Summer Camps & Aquatics and Online Class Registration

Q: Why did the Summer Camps and Aquatics registration date for Summer 2010 change?

In order to remain competitive in the community services market, we moved the date up to align ourselves with other organizations offering summer camp and aquatics programs.

Q: How do I register for “The Draw” - A residents-only randomized Summer Camp process:

Palo Alto residents should complete the Summer Camps & Aquatics registration form, provide proof of residency and enclose in an envelope labeled “The Draw”. Submit envelope to one of the four registration sites below between 12/14/09 and 1/14/10 by 5pm.

Q: What if my child does not get into his/her first choice camps through “The Draw”?

Not to worry... Palo Alto residents still have the following week to register before registration is open to non-residents. Beginning Thursday, 1/21/10, residents can begin the registration process via EnjoyOnline, Mail-in, Fax-in or drop-off at any of the below registration facilities.

Q: How do I get a User Id and Password for EnjoyOnline?

Residents who want to open a new account, please drop by one of the four registration centers - proof of residency is required. Non-residents can simply send us an email as proof of residency is not required, and we will be happy to assist you in setting up an account. For all other account changes please call 463-4900, or send us an email to enjoyonline@cityofpaloalto.org

Q: How can I see what courses my family members are registered for?

Click on the My Account tab and sign in. Once you have successfully signed in, the My Account page will contain the names of all your family members. Click on the History for each family member or for All Clients to see details of current and previous registrations.

Registration Locations and Hours:

Lucie Stern 1305 Middlefield Rd Ph: 463.4900 Fax: 321.5612 M-F 8:30am-5:30pm	Art Center 1313 Newell Road Ph: 329.2366 Fax: 326.6165 T-Sat 10am-5pm Sun 1-5pm	Junior Museum & Zoo 1451 Middlefield Rd Ph: 329.2111 Fax: 473.1965 T-Sat 10am-5pm	Cubberley Center 4000 Middlefield Rd, T2 Ph: 329.2418 Fax: 856.8756 M-Th 8:30am-5pm F 8:30am-4:30pm
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