TO: HONORABLE CITY COUNCIL
FROM: CITY MANAGER
DATE: APRIL 16, 2007

SUBJECT: COMMENDATIONS AND COMPLAINTS MADE BY MEMBERS OF THE PUBLIC TO THE POLICE DEPARTMENT, JULY THROUGH DECEMBER OF 2006

This is an informational report and no Council action is required.

DISCUSSION

The following report is a summary of all commendations and complaints made by members of the public and investigated by the Palo Alto Police Department during the third and fourth quarters of 2006. A summary of commendations for employees is also included. Most commendations reflect the demeanor or professionalism of the employee(s) or highlight the outstanding or “above and beyond” type of service received.

The Police Department received six new complaints during this period (July 2006 – December 2006). Five complaints were investigated during this period. The remaining investigation will be completed pending completion of complainants criminal trial. The Police Department received one complaint alleging racial profiling during the third and fourth quarter of 2006. The complaint was deemed unfounded.

Official corrective action (discipline, admonishment, training, and/or policy review) occurred in all situations where a complaint was deemed sustained. A complaint is sustained when an investigation discloses sufficient evidence to clearly prove the allegations made. Absent such evidence, a complaint is usually deemed not sustained. Other categories of disposition include unfounded, when it can be demonstrated that the alleged actions did not occur; and exonerated, when the acts were consistent with Department policies and procedures.

For the first time, staff is also attaching a matrix that shows the citizen complaint and internal investigations that the Police Auditor has reviewed.

ATTACHMENTS

Attachment A - Type and Disposition Third and Fourth Quarter Report 2006
Attachment B – 2006 Year to Date Report
Attachment C – Matrix of Police Auditor Review of Citizen Complaints

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